

OFFICIAL EXAM CLIENT · CANDIDATE GUIDE

Exam Software Guide

ALLEN Overseas Netra

Before the main exam, you will attempt **two mock tests** in this same software for practice. This guide shows how to install it, set up your room, follow the exam rules, and get help if something goes wrong.



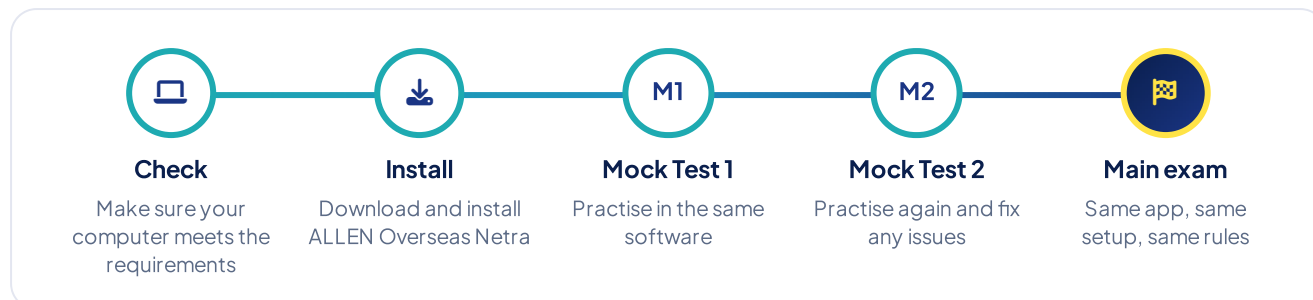
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BEFORE YOU BEGIN

Your path to the main exam

You will use **ALLEN Overseas Netra**, the official exam software, for both mock tests and the main TALLENTX Overseas exam. Install it early and finish both mocks. This way, any problem with your computer or room is found and fixed well before exam day.



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SECTION 1 · SYSTEM

Check your computer first

Use a laptop or desktop only. Check each item below before you download the software.

	Windows	Mac
Operating system	Windows 10 (1809 or later) or Windows 11, 64-bit	macOS 15 (Sequoia) or newer
Processor / chip	13th generation or newer (recommended)	Apple Silicon (M1–M4) or Intel. Download the matching file.
RAM	Minimum 16 GB · both	
Storage	Minimum 512 GB SSD · both	
Webcam	Built-in or external (a desktop needs an external webcam) · both	
Microphone	Working mic, with permission allowed · both	

Recommended for both Windows and Mac: 16 GB RAM, a 13th generation or latest-generation processor, and 512 GB storage. Also keep a stable internet connection and keep the charger plugged in.

⊘ Not allowed during the exam

- Second monitor, blank screen, or mirrored display
- Screen sharing, remote desktop, OBS, or virtual cameras
- VPN tools that break the connection
- Attempting the exam on a phone or tablet

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SECTION 2 · DOWNLOAD & INSTALL

Install ALLEN Overseas Netra

Pick the installer for your computer. The Download buttons below are clickable. You can also download from the exam software page on your TALLENTX Overseas dashboard.



Windows

Windows 10 or 11

Download



Mac – Apple Silicon

Chip shows Apple M1 / M2 / M3 / M4

Download



Mac – Intel

Older Mac with an Intel processor

Download

? Which Mac do I have?

Click the **Apple menu** → **About This Mac**. If it says **Chip Apple M...**, download **Apple Silicon**. If it says **Intel**, download **Mac Intel**.



Installing on Windows

- 1 Download the Windows installer and open the **.exe** file.
- 2 If a SmartScreen message appears, choose **More info** → **Run anyway**.
- 3 Finish the installation.
- 4 Open the app from the **Start menu**.



Installing on Mac

- 1 Download the file that matches your Mac and unzip it.
- 2 Drag **ALLEN Overseas Netra.app** into the **Applications** folder.
- 3 Open it from **Applications** only, not from Downloads.
- 4 Allow the permissions listed below when asked.



Allow these permissions when asked

The software needs these to run the exam. If you deny one, the exam may not work.

Camera

Microphone

Screen Recording

Local Network



Practise before the real exam. Complete **both mock tests** in this app before the main TALLENTX Overseas exam. If anything doesn't work during a mock, contact support (page 6) so it can be fixed in time.

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SECTION 3 · PREPARE YOUR PLACE

Set up your room before you open the app

Do this before every mock test and before the main exam. Parents can help check this list.



Your camera setup at a glance

**Camera at eye level**

About 1.5–2 feet from the screen

**Face, hands & desk**

All visible in the camera frame

**Light on your face**

Face a window or lamp.
Avoid strong backlight

**Plain background**

No busy posters, mirrors, or other people

**Do**

- Sit alone in a quiet room. Ask others not to enter or talk nearby.
- Sit at a desk. Keep the camera at eye level, about 1.5–2 feet from the screen.
- Keep your face, both hands, and the desk area visible in the camera frame.
- Use a plain, light background. Avoid busy posters, mirrors, or another person in view.
- Use good lighting on your face. Face a window or lamp. Avoid strong backlight.
- Place water, a pen or pencil, and blank rough paper on the desk before you start.
- Close all other apps: chat, browsers, games, and cloud sync pop-ups.
- Use only one screen. Unplug any extra monitor.

**Do not**

- Sit near a TV, music, or family conversation.
- Use headphones, earbuds, or Bluetooth headsets.
- Keep books, notes, a second phone, tablet, smartwatch, or other objects near you.
- Start with a second monitor connected.
- Use Zoom or Teams screen share, OBS, remote desktop, or a virtual camera.

**Allowed on the desk — nothing else**

Laptop and charger



Pen or pencil



Blank rough paper



Water bottle

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SECTION 4 · DURING THE EXAM

Follow these rules so you are not locked out

These rules match what ALLEN Overseas Netra monitors. The same rules apply in both mock tests and the main exam.



Stay in the exam

- Keep your face clearly visible in the camera the whole time.
- Look toward the exam screen most of the time.
- When writing on rough paper, keep your face inside the camera frame.
- Stay in the ALLEN Overseas Netra window in full screen.
- Do not use Alt+Tab / Cmd+Tab, minimise the window, or open other programs.
- Use only the number keys (0–9) for numerical answers. Letter keys and most shortcuts lock the exam.
- Use one login only. Signing in on another device closes this session.



These actions lock or warn

- Leaving your seat or walking away from the camera.
- Connecting a second monitor, or sharing / recording the screen.
- Taking screenshots or trying to print.
- Talking, or letting others talk, in the room.
- Holding a second phone, tablet, or other object in camera view.
- Covering the camera or turning off the microphone.
- Holding a pen right in front of your face for a long time (it can look like another face).

IF SOMETHING GOES WRONG

Situation	What to do
The network drops	Stay in the app. Your answers are saved and will sync when the connection returns.
The exam locks	Sign in again on the same computer. Your progress is usually saved.
After you submit	Wait until the data upload finishes before you close the app.
Still stuck	Contact support with your form number, your OS (Windows or Mac), and a screenshot of the error. See page 6.



About warnings: a warning is a signal for a person to review later. It is not an automatic cheating decision. Following the steps in this guide helps you avoid false warnings.

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SECTION 5 · FINAL CHECKLIST

Ready for the mocks and the main exam?

Tick each item before every mock test and before the main exam. You can print this page and use it each time.

Item	Mock Test 1	Mock Test 2	Main exam
Software installed and opened from Start menu / Applications	☐	☐	☐
Both mock tests completed before the main exam	☐	☐	☐
Charger plugged in	☐	☐	☐
Only one display connected	☐	☐	☐
Quiet room, sitting alone	☐	☐	☐
Face well lit, plain background	☐	☐	☐
Water, pen, and blank paper on the desk	☐	☐	☐
Camera and microphone permissions allowed	☐	☐	☐
All other apps closed	☐	☐	☐
Form number and password ready	☐	☐	☐
I understand only number keys are allowed for numerical answers	☐	☐	☐



NEED HELP?

Help & contacts

Contact support

When you contact us, share your **form number**, your **OS (Windows or Mac)**, and a **screenshot of the error**. This helps us solve the problem faster.

 support@allenoverseas.com

 **WhatsApp +971-45461696**

REGIONAL CONTACTS

 UAE

uae@allenoverseas.com
+971-567461832

 Qatar

qatar@allenoverseas.com
+974-77370002

 Kuwait

kuwait@allenoverseas.com
+965-65001233

 Saudi Arabia

saudi@allenoverseas.com
+91-8306100747

 Oman

oman@allenoverseas.com
+968-91411863

 Bahrain

bahrain@allenoverseas.com
+973-37010003